



Acceptance Recovery LLC - Private Pay Customer Information Sheet

Boston Massachusetts • Matthew McGrath, CARC Candidate Expected 2026 •
acceptancerecovery.net • matthew@acceptancerecovery.net

Welcome & Mission

At Acceptance Recovery LLC, we believe recovery doesn't keep office hours. Founded in Boston/Salem, we provide compassionate, non-judgmental peer recovery coaching for individuals and families navigating substance use. We meet you where you are — especially when other doors are closed — with evening support that fits real life. Our open door path logo represents acceptance, your unique journey, and freedom.

Who We Help

Adults and families navigating substance use seeking confidential peer support outside 9-5, especially Mon-Fri 5pm-11pm and weekends 9am-4pm. Same-week appointments, direct access to Matthew.

Services Included

- 1:1 Recovery Coaching 60 min in-person Salem or secure HIPAA video
- Recovery Wellness Plan
- Between-session check-in (text/email)
- Resource Navigation (housing, MAT, meetings, recovery community)
- Family Support Coaching
- Secure, HIPAA-compliant communication via Microsoft 365 E3 with signed BAA

Rates - Private Pay Only

- Single Session: \$150/hr - 60 min
- Family Session: \$150/hr
- 4-Session Path Pack: \$550 (save \$50)
- 8-Session Journey Pack: \$1,000 (save \$200)

Payment due at time of service. HSA/FSA accepted. Superbill available on request. No insurance billed directly for private pay. No diagnosis required on record, confidential.

What to Expect First Session

60-minute confidential intake, recovery goals, wellness planning, strengths assessment, no judgment, no diagnosis required. We build a plan that fits your evenings.

Confidentiality & HIPAA

All communications protected under HIPAA via Microsoft 365 E3 BAA, encrypted email matthew@acceptancerecovery.net. Private pay means no info shared with insurer unless you request superbill. Limits to confidentiality: risk of harm to self/others, suspected child/elder abuse, court order.

Evening Hours

Mon-Fri 5pm-11pm + Sat-Sun 9am-4pm. Same-week appointments. Response within 24 hours. In-person Salem or secure video.

Cancellation Policy

24-hour notice required. Late cancel <24hr = full session fee. No-show = full fee. Packages non-refundable but transferable and usable within 90 days.

About Matthew

Matthew McGrath, CARC Candidate Expected 2026 through MBSACC, LADC II Track NSCC Expected 2027, MGH Faulkner supervised work experience toward 500 hrs (Advocacy, Mentoring/Education, Recovery/Wellness, Ethical), 60 hrs education, 35 hrs supervision by qualified Recovery Coach Supervisor. Lived experience, 2+ years sustained recovery, Boston/Salem community roots. DISCLAIMER: Not yet CARC or LADC. Title is CARC Candidate until awarded per MBSACC rules. Services are private peer support coaching, not clinical treatment, not a BSAS licensed program (105 CMR 164.000), does not provide detox, medical diagnosis, or mental health diagnosis.

Crisis Information

This is NOT a crisis service. In emergency call 911. For mental health crisis call/text 988 Suicide & Crisis Lifeline. Salem Hospital Emergency Department available 24/7.

Acknowledgement

I understand this is private peer support coaching, I have reviewed fee schedule, cancellation policy, and confidentiality limits. I understand no clinical diagnosis or treatment is provided.

Client Name: _____ Date: _____

Signature: _____

Acceptance Recovery LLC | Boston MA | acceptancerecovery.net |
matthew@acceptancerecovery.net | Not a clinical treatment program | HIPAA-compliant